

Protecting your employees around the world

Zurich Business Travel Solution

Over the past few years, the risks associated with international business travel have grown and evolved, becoming far-reaching and more complex.

The impact of COVID-19 on travel has been unprecedented, however postlockdown business travel is picking up again. As a result, preassessment of risk, mitigation procedures and crisis response are now needed in addition to dependable medical assistance particularly under the current global disruption.

Zurich Business Travel Solution can help you fulfill your duty of care and protect your traveling workforce.

A wider world means more complex risks

As your employees travel and work for you around the world, they are exposed to increased risks such as illness, natural catastrophe, pandemics, terrorism and accidents. Due to the global pandemic, some of these risks have multiplied in nature and require different approach to risk management.

Companies have a duty to protect the health, safety and wellbeing of their employees in the workplace, and while traveling for business. Many laws and regulations already require employers to provide appropriate training for travelers and put mitigating procedures in place. Providing protection and care to your workforce as it returns to traveling will also boost your corporate social responsibility.

Natural catastrophe

Civil unrest

Pandemics

Terrorism





Taking care of your employees

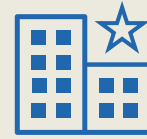
Zurich Business Travel Solution helps to fulfill the duty of care for your traveling workforce while enabling global people risk management



Comprehensive insurance benefits providing consistent level of security and care around the world, locally compliant



Single entry point to a global assistance network supporting you in any risky circumstance with the same level of care



Financial and reputational protection against unpredictable events



Comprehensive insurance program

We continuously innovate our coverages to respond to the latest market changes and global events, and tailor them to suit your business needs on a global scale.

Medical Care

- Corporate personal accident
- Overseas medical expenses incl. COVID-19*
- Medical emergency and repatriation incl. COVID-19*



Safety

- Travel and security assistance
- Evacuation and natural disaster recovery
- Personal safety against crime



Inconvenience

- Cancellation, curtailment, rearrangement and replacement
- Personal property, electronic business equipment and money



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* subject to local variation in terms and conditions



International Programs

Zurich Business Travel Solution allows you to access the core elements – infrastructure and services – of the unparalleled Zurich International Programs proposition.



Dedicated team

Our global relationship customer model is unique and unmatched



One Global Platform

Rapid policy issuance, fast cash flow and efficient claims processing – over 40 years of experience in successful program implementation



Advance analytics and monitoring

Track your program and generate actionable insights for your business with our global tools and data



A global assistance network

The Zurich-owned assistance network (World Travel Protection – WTP) handles more than 200,000 cases globally each year and provides medical, assistance and security services in one place*.

It gives your employees Immediate help available whenever and wherever they need it through an expert local service provider, constantly audited by WTP.

* Including Universal Assistance. In certain geographies other third party assistance providers might complement the Zurich offering.



Innovative technology

Our personal **Travel Assistant app** uniquely and powerfully prevents and mitigates risks. It features:

- Automated pre-trip travel alerts along with geo-location generated alerts during each trip.
- Country information for pre-risk assessment and training.
- Three-way, direct communication between the traveler, the employer and WTP.
- Secure storage capability for key documentation such as travel itineraries and pre-planning.
- Geo-location capabilities for immediate and proactive assistance and security services, once authorized.
- One-touch 'Emergency Button' capability to request immediate assistance.



Our innovative **Travel Assist portal** allows your risk manager and our Assistance Command center to track and assist your employees:

- Receive constant updates on emerging risks around the world, allowing you to create 'High Risk' or 'No Travel' zones to reduce the traveling population at risk.
- Provide live intel on COVID-19 spread and advice on travel and safety procedures.
- Assess where evolving global risks, uploaded itineraries and geo-location feeds of travelers may meet.
- 'Geo-fence' an area of affected travelers and communicate directly with them ahead of or during a crisis situation.
- Three-way communication options – by app notification, by SMS/text and by phone call – enabling the traveler to communicate their situation and request assistance.



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To find out more about Zurich Business Travel Solution, please [click here](#)

Why choose Zurich?



Award-winning international program provider with extensive network assistance and claims capabilities



Global and comprehensive platform for risk managers to help manage and mitigate travel and security risks



Commitment to continuous innovation and investment in technology, services and network, whilst focusing on sustainability

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