

## Important Notice relating to the Annual General Meeting of Zurich Insurance Group Ltd

### Dear Shareholder

On March 16, 2020, the Swiss Federal Council has declared the Coronavirus (Covid-19) outbreak an “extraordinary situation” and has prohibited any events until at least April 19, 2020. Consequently, the Annual General Meeting of Zurich Insurance Group Ltd cannot take place in its usual form. Instead, pursuant to art. 6a of the Ordinance 2 on the Measures against the Coronavirus (COVID-19), **shareholders can only exercise their voting rights by providing instructions to the Independent Voting Rights Representative electronically or in writing.**

Shareholders who have already given instructions to the Independent Voting Rights Representative do not need to take further action. Other shareholders may proceed as follows:

### Online Voting

**We strongly encourage shareholders to exercise their voting rights online until March 29, 2020** at [ip.computershare.ch/Zurich](http://ip.computershare.ch/Zurich). Enter the login data set out on your reply card, which you received together with your invitation materials.

### Independent Voting Rights Representative

If online voting instructions are not possible, you can send the reply card to the Independent Voting Rights Representative following the instructions on the reply card. Please return the reply card as soon as possible. The processing of reply cards received after March 27, 2020 cannot be guaranteed.

### Shareholders who requested an admission card or provided proxy

Shareholders who have already registered attendance or provided proxy to a representative will receive a new reply card by separate mail, including login data, and can still provide instructions to the Independent Voting Rights Representative by following the instructions above.

We thank you in advance for your understanding for this extraordinary situation that is beyond the control of any of us and for your help in ensuring a successful Annual General Meeting.